



**STATE RESOURCE CENTRE, KERALA**

Under the Ministry of Human Resource Development  
Govt. Of India

**\* SCHEDULE OF CHQM-2018**

| PROGRAMME PHASE                           | Starting On | Ends on    |
|---|-------------|------------|
| Registration                              | 01-08-2018  | 15-10-2018 |
| Contact Classes - 1 <sup>st</sup> Session | 25-10-2018  | 27-10-2018 |
| Project Work                              | 29-10-2018  | 19-12-2018 |
| Contact Classes – 2 <sup>nd</sup> Session | 20-12-2018  | 22-12-2018 |

**HOW TO APPLY :**

Candidates should submit the application in the prescribed form, which can be downloaded from the website [www.srckerala.gov.in](http://www.srckerala.gov.in). The filled application form, copy of the qualification certificate and the DD of the course fee in favour of "SRC Community College" payable at Thiruvananthapuram, should be sent to any of the following address on / or before 15th October 2018. Enquiry Helpline: 9048110031.

- The Director, State Resource Centre-Kerala, Nandavanam, Vikasbhavan.P.O, Thiruvananthapuram - 695 033, Tel: 0471-2325101,2325102, Tele fax: 0471-2326101, Mob: 9446695102  
Email : keralasrc@gmail.co
- The Director, MENTOR-B, SRC- Study Centre, Dr. Nair's Hospital. Residency Road, Asramam, Kollam - 691 002. Kerala  
Ph: 9048110031  
Email : mentor.kollam@gmail.com

\* Conditions apply

# CERTIFICATE PROGRAM ON **Healthcare Quality Management (CHQM)**



Organised By :



## ABOUT STATE RESOURCE CENTRE (SRC), KERALA:

State Resource Centre, Kerala is an institution working under the Ministry of Human Resource Development, Government of India and managed by General Education Department, Government of Kerala. Secretary, General Education Department, Government of Kerala is the Chairman of SRC. SRC Community College is an institution promoted by SRC for providing need based and locale specific academic programmes leading to Certificate and Diploma

SRC Community College (SRCCC) aims to empower individuals through appropriate skill development leading to gainful employment in collaboration with the local industry and the community. Community Colleges offer local specific and tailor made programmes to meet the local needs of the community by using approaches that will be most acceptable to workers in the given community. For achieving this objective, it has been decided that along with lifelong learning they have to be imparted with skills for livelihood support.

## BACKGROUND

Quality improvement in health care sector leads directly to better patient outcomes, improves operational productivity, increases patient and staff satisfaction, and reduces costs. Everyone in the sphere, from physicians to support staff - needs to be aware of the importance of quality management system in healthcare. Adapting standards and instilling processes into the healthcare system with the help of management techniques and tools will assure quality practices in healthcare. So it is important to learn various concepts and standards for implementing internationally or nationally accepted quality driven systems and to monitor the effectiveness of it, in a health care setting. The CHQM program is designed by including all aspects of healthcare quality in concise yet comprehensive manner, covering both the clinical as well as managerial aspects for crafting quality professionals. Certified Quality professionals can be lucratively employed in institutions for implementing, sustaining and improving all kinds of quality accreditation programs.

## COURSE METHODOLOGY & ASSESSMENT:

Duration of the program is 3 months. The total program comprises of three phases. The first phase of program is held for 3-days of contact sessions, covering first 5-modules and ends with a 2 hr. open book written test. The second phase involves a work study of 10 weeks on the Quality Assurance activities in a hospital and a project report on the same should be submitted before the start of the third phase. The third phase is held again for 3-days, during the last week of the third month, which will cover the 6th module to the 10th module and ends with a 2 hr. open book written test. The participants are certified based on the marks scored in the examinations and in the project work.

## PROGRAM CURRICULUM:

The course curriculum will cover the following 10 modules:

- 1) Principles and Concepts of Quality Management
- 2) Evolution of Quality and Accreditation standards in healthcare
- 3) Systems Approach to Quality Management in Health care
- 4) Principles & Tools of Data collection and Performance Measurement
- 5) Patient Safety in Health care Processes
- 6) Quality Assurance through MIS
- 7) Strategic management and Leadership in Health Care Quality
- 8) Continual improvement through Quality Assurance
- 9) Quality Management plan in Hospital Supportive services
- 10) Clinical management planning and its Quality perspective

● **Intake of students : 50 students per batch.**

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● **Course Fees : Rs.7,500/- (including course material & lunch). Group of participants more than 5 no.s and 10 no.s from one institution will get an additional discount of 5% and 10% respectively.**

● **Eligibility for admission:** Candidates should have a registered PG/Degree in any subject.

● **Venue:** Lekshman Hall, Dr. Nair's Hospital. Residency Road, Asramam, Kollam - 691 002. Kerala, India

## PROGRAMME HIGHLIGHTS:

- A Certificate Programme on Healthcare Quality Management by a Government Agency.
- Faculty panel includes experienced Doctors, NABH consultants & Quality Management Professionals.
- Affordable and lowest course fees for a Certificate programme on Healthcare Quality Management.
- Quality management professionals certified through this programme can implement policies and procedures in healthcare institutions for complying the accreditation standards of International and national certifications.
- Employed as well as Non-employed candidates can attend the programme.
- Course curriculum is primed as per the National and international healthcare quality standards for producing certified quality management professionals.